



BUSINESS ONLINE BANKING LOGIN INSTRUCTIONS

After April 22, 2026, you will no longer be required to click business login. There is now only one place to log in for both personal and business. Follow the steps below to log into your account.

ONLY USERNAME & PASSWORD LOGINS

1. Go to JDBank.com and enter username and password.
2. You will be prompted to complete an out of band authentication. A code will be sent via text, email, or phone call.
3. Enter code to proceed.

HARD TOKEN LOGINS

1. Go to JDBank.com and enter your username, then click the forgot password link.
2. You will receive an email to set up a new password
 - A password will now be required to log in instead of token + pin.
3. Once new password is set, you will be prompted to complete an out of band authentication. A code will be sent via text, email, or phone call.
4. Enter code to proceed.
5. Follow the prompts on the screen to enable your existing token.

SOFT TOKEN LOGINS

1. Go to JDBank.com and enter your username, then click the forgot password link.
2. You will receive an email to set up a new password
 - A password will now be required to log in instead of token + pin.
3. Once new password is set, you will be prompted to complete an out of band authentication. A code will be sent via text, email, or phone call.
4. Enter code to proceed.
5. The "Register Tokens" screen will display instructions.
6. A QR code will display so the new app can be downloaded.
 - **Note:** The old Digipass app will need to be manually deleted.
7. Follow the prompts on the screen.

Visit **JDBANK.COM** for more information.

